

### Origin & Secure checkout « Back to EA.COM About the Star Wars: The Old Republic pre-order Due to the high demand for and limited quantities of Star Wars: The Old Republic, we're taking pre-orders a little differently: $\begin{picture}(100,0) \put(0,0){\line(0,0){100}} \put(0,0){\line(0,0){1$ $\begin{tabular}{ll} \begin{tabular}{ll} \be$ 3 Then we'll start trying to process your pre-order in the order it was received. We'll email your EA account when we're done. This means when you click "Place my order," we won't immediately know if you'll get a copy. Your billing method won't be charged until we do know, and that could take up to 48 hours. If you have questions, please see our pre-order FAQ. Game details Choose your edition • Rating pending © See what's in each edition at <u>SWTOR.COM</u> Checkout help ► When will I get my shipment? O Digital Deluxe Digital, \$XX.YY Pre-order for \$X How do I track my shipment? O Basic Edition Digital, \$XX.YY Pre-order for \$X Basic Edition Physical, \$XX.YY Pre-order for \$X What's the difference between downloading and shipping a game? Your EA account (L. You need a valid EA.COM account to pre-order Star Wars: The Old Republic through Origin. Don't have one? <u>Create one at EA.COM</u> or learn more in the <u>pre-order FAQ</u>. EA.COM email address: EA.COM password:





Checkout		
Star Wars: The Old Republic		\$XX.YY
Basic edition	Pre-order	\$X.YZ
	Subtotal	\$X.YZ
	Shipping	\$A.BC
	Tax	\$A.BC
	Total now	\$X.YZ
	Billed at launch	\$XX.YY
By purchasing from this site, you are providing your personal be stored in the USA. EA is a member of the Safe Horbor, personal data in accordance with the EU data protection law affiliates, but your data is always protected by our global P	which provides for the adequate pr s. Your data may be used by other	otection of
	□ I agree to the	terms of sal
	Place	e my order
	1100	e my or der



### About the Star Wars: The Old Republic pre-order

Due to the high demand for and limited quantities of Star Wars: The Old Republic, we're taking pre-orders a little differently:

- 1 You'll fill out and submit the information in this form.
- (2) We'll tell you we saved your information. This will reserve your place in line.
- (3) Then we'll start trying to process your pre-order in the order it was received. We'll email your EA account when we're done.

This means when you click "Place my order," we won't immediately know if you'll get a copy. Your billing method won't be charged until we do know, and that could take up to 48 hours. If you have questions, please see our <a href="mailto:pre-order FAQ">pre-order FAQ</a>.

### Choose your edition

L See what's in each edition at  $\underbrace{\mathsf{SWTOR}.\mathsf{COM}}$ 



O Basic Edition
Digital, \$XX.YY
Pre-order for \$X



O Basic Edition
Physical, \$XX.YY
Pre-order for \$X



Digital Deluxe
 Digital, \$XX.YY
 Pre-order for \$X



O Collector's Edition
Physical, \$XXX.YY
Pre-order for \$X

#### Game details

- Rating pending
- Platform: PC

#### Checkout he

- When will I get my
- How do I track my shipment?
- ► What's the difference between downloading and shipping a game?

### Your EA account

© You need a valid EA.COM account to pre-order Star Wars: The Old Republic through Origin.

Don't have one? <u>Create one at EA.COM</u> or learn more in the <u>pre-order FAQ</u>.

EA.COM email address:

EA.COM password:

### Billing information

Credit card	ClickandBuy	Bank draft			
First name:			Card number:		
Last name:			cvv ⑦		
Address:			Expiration date:	Month	Year ▼
Apt/suite: (optional)			↑ We use	: Secure Socket Lay	er (SSL)
Country:	Country	▼	technol	logy to protect the card information.	
City:					
State/province:	State/province	▼			
Zip/postal code:					

### Checkout

Phone number:

Star Wars: The Old Republic		\$XX.YY
Digital deluxe edition	Pre-order	\$X.YZ
	Subtotal	\$X.YZ
	Shipping	FREE
	Tax	\$A.BC
	Total now	\$X.YZ
	Billed at launch	\$XX.YY

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☐ I agree to the <u>terms of sale</u>

We couldn't find your EA account. Please make sure you entered the right email address and try again. If you don't have an EA.COM account, you can <u>create a new one at EA.COM</u>.

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(i) See what's in each edition at <u>SWTOR.COM</u>



O Basic Edition
Digital, \$XX.YY
Pre-profer for \$X



Digital Deluxe
 Digital, \$XX.YY
 Pre-order for \$X



O Collector's Edition Physical, \$XXX.YY Pre-order for \$X

#### Game details

- Rating pending
- Platform: PC

#### Checkout he

- When will I get my
- ► How do I track my shipment?
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  downloading and
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If you don't have an EA.COM account, you can create a new one at EA.COM.

EA.COM email address:

EA.COM password:

### Billing information

ClickandBuy Bank draft Credit card Card number: First name: cvv 🕐 Address: Expiration date: | Month | | Year | | Apt/suite: We use Secure Socket Layer (SSL) Country Country: ▼ City: State/province: State/province Ī₩ Zip/postal code: Phone number:

### Checkout

Star Wars: The Old Republic \$XXX.YY

Digital deluxe edition Pre-order \$X.YZ

Subtotal \$X.YZ

Shipping FREE

Tax \$A.B.C

Total now \$X.YZ

Billed at lounch \$XX.YY

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If you have forgotten your password, you can <u>reset your password at EA.COM.</u>

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- (3) Then we'll start trying to process your pre-order in the order it was received. We'll email your EA account when we're done.

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### Choose your edition

(i) See what's in each edition at <u>SWTOR.COM</u>



O Basic Edition
Digital, \$XX.YY



O Basic Edition Physical, \$XX.YY Digital Deluxe Digital, \$XX.YY
Pre-order for \$X



### O Collector's Edition Physical, \$XXX.YY

### Game details

- Rating pending
- Platform: PC

- ► When will I get my
- ► How do I track my shipment?
- What's the
  difference between
  downloading and shipping a game?

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EA.COM email address:

EA.COM password:

### Billing information

ClickandBuy Bank draft Credit card Card number: First name: cvv 🕐 Address: Expiration date: | Month | | Year | | Apt/suite: We use Secure Socket Layer (SSL) Country Country: ▼ City: State/province: State/province Ī₩ Zip/postal code: Phone number:

### Checkout

\$XX.YY Star Wars: The Old Republic Digital deluxe edition \$X.YZ \$X.YZ Subtotal FREE Shipping \$A.BC Total now \$X.YZ Billed at launch \$XX.YY

By purchasing from this site, you are providing your personal data to EA in the United States. Your data will be stored in the USA. EA is a member of the Safe Harbor, which provides for the adequate protection of personal data in accordance with the EU data protection laws. Your data may be used by other EA affiliates, but your data is always protected by our global Privacy Policy at

☐ I agree to the <u>terms of sale</u>



Thank you for submitting your information for a Star Wars: The Old Republic pre-order.

Your credit card has not been charged yet.

It will be charged when we confirm your billing information and product availability.

This may take up to 48 hours.

### Based on our estimates, you ARE likely to receive your pre-order.

Your order submission number is #6608270918.

An email with this information has been sent to lorem@ipsum.com.

You will receive another email when your order has been processed.

Order submission numb	er: 6608270918		
lorem@ipsum.com			
Star Wars: The Old Republic			\$XXX.YY
Collectors edition		Pre-order	\$X.YZ
		Subtotal	\$X.YZ
		Shipping	FREE
		Тах	\$A.BC
		Total now	\$X.YZ
		Billed at launch	\$XX.YY
Billed to:	Shipped to:		
John Smith	John Smith		
5421 West St.	1457 East Ave.		
San Francisco, <i>CA</i> 94102 210-555-1212	San Francisco, CA 941	04	

From: orders-eastore@ea.com

To: lorem@ipsum.com

Subject: Electronic Arts, Inc. - Pre-order information received (submission #6608270918)



Dear John Smith,

Thank you for submitting your information for a Star Wars: The Old Republic pre-order. Your credit card has not been charged yet. It will be charged when we confirm your billing information and product availability. This may take up to 48 hours.

Based on our estimates, you ARE likely to receive your pre-order.

Your order submission number is #6608270918. You will receive another email when your order has been processed.

Star Wars: The Old Republic  Collectors edition	Pre-order	\$XXX.YY \$X.YZ
	Subtotal	\$X.YZ
	Shipping	FREE
	Tax	\$A.BC
	Total now	\$X.YZ
	Billed at launch	\$XX.YY

Billed to: Shipped to:

John Smith
5421 West St.
John Smith
1457 East Ave.

San Francisco, CA 94102 San Francisco, CA 94104

210-555-1212



Thank you for submitting your information for a Star Wars: The Old Republic pre-order.

Your credit card has not been charged yet.

It will be charged when we confirm your billing information and product availability.

This may take up to 48 hours.

### Based on our estimates, we cannot guarantee you will receive your pre-order.

Your order submission number is #6608270918.

An email with this information has been sent to lorem@ipsum.com.

You will receive another email when your order has been processed.

Order submission number:	6608270918		
lorem@ipsum.com			
Star Wars: The Old Republic			\$XXX.YY
Collectors edition		Pre-order	\$X.YZ
		Subtotal	\$X.YZ
		Shipping	FREE
		Tax	\$A.BC
		Total now	\$X.YZ
		Billed at launch	\$XX.YY
Billed to:	Shipped to:		
John Smith	John Smith		
5421 West St.	1457 East Ave.		
San Francisco, <i>CA</i> 94102 210-555-1212	San Francisco, CA 941	04	





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Your order submission number is #6608270918.

An email with this information has been sent to lorem@ipsum.com.

You will receive another email when your order has been processed.

More quantities of the <u>Basic edition (digital)</u> are still available!

You can place another order and we'll fulfill that one if your first choice is not available.

<u>Try pre-ordering the Basic edition (digital).</u>

Order submission number: 6	608270918		
lorem@ipsum.com			
Star Wars: The Old Republic			\$XXX.YY
Collectors edition		Pre-order	\$X.YZ
		Subtotal	\$X.YZ
		Shipping	FREE
		Tax	\$A.BC
		Total now	\$X.YZ
		Billed at launch	\$XX.YY
Billed to:	Shipped to:		
John Smith	John Smith		
5421 West St.	1457 East Ave.		
San Francisco, CA 94102 210-555-1212	San Francisco, CA 941	04	





Thank you for submitting your information for a Star Wars: The Old Republic pre-order.

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This may take up to 48 hours.

## Based on our estimates, we cannot guarantee you will receive your pre-order.

Your order submission number is #6608270918.

An email with this information has been sent to lorem@ipsum.com.

You will receive another email when your order has been processed.

More quantities of the <u>Basic edition (digital)</u> and <u>Basic edition (physical)</u> are still available! You can place another order and we'll fulfill that one if your first choice is not available.

Try pre-ordering the Basic edition (digital).

Try pre-ordering the Basic edition (physical).

Order submission number:	6608270918		
lorem@ipsum.com			
Star Wars: The Old Republic			\$XXX.YY
Collectors edition		Pre-order	\$X.YZ
		Subtotal	\$X.YZ
		Shipping	FREE
		Tax	\$A.BC
		Total now	\$X.YZ
		Billed at launch	\$XX.YY
Billed to:	Shipped to:		
John Smith	John Smith		
5421 West St.	1457 East Ave.		
San Francisco, <i>CA</i> 94102 210-555-1212	San Francisco, CA 941	04	

From: orders-eastore@ea.com

To: lorem@ipsum.com

Subject: Electronic Arts, Inc. - Pre-order information received (submission #6608270918)



Dear John Smith,

Thank you for submitting your information for a Star Wars: The Old Republic pre-order. Your credit card has not been charged yet. It will be charged when we confirm your billing information and product availability. This may take up to 48 hours.

Based on our estimates, we cannot guarantee you will receive your pre-order.

Your order submission number is #6608270918. You will receive another email when your order has been processed.

Star Wars: The Old Republic Collectors edition	Pre-order	\$XXX.YY \$X.YZ
	Subtotal	\$X.YZ
	Shipping	FREE
	Tax	\$A.BC
	Total now	\$X.YZ
	Billed at launch	\$XX.YY

Billed to: Shipped to:

John Smith
5421 West St.
John Smith
1457 East Ave.

San Francisco, CA 94102 San Francisco, CA 94104

210-555-1212



Thank you for submitting your information for a Star Wars: The Old Republic pre-order.

Your credit card has not been charged yet.

It will be charged when we confirm your billing information and product availability.

This may take up to 48 hours.

### Based on our estimates, you are NOT likely to receive your pre-order.

Your order submission number is #6608270918.

An email with this information has been sent to lorem@ipsum.com.

You will receive another email when your order has been processed.

Order submission number	er: 6608270918		
Star Wars: The Old Republic			\$XXX.YY
Collectors edition		Pre-order	\$X.YZ
		Subtotal	\$X.YZ
		Shipping	FREE
		Tax	\$A.BC
		Total now	\$X.YZ
		Billed at launch	\$XX.YY
Billed to:	Shipped to:		
John Smith	John Smith		
5421 West St.	1457 East Ave.		
San Francisco, <i>CA</i> 94102 210-555-1212	San Francisco, CA 94	104	





Thank you for submitting your information for a Star Wars: The Old Republic pre-order.

Your credit card has not been charged yet.

It will be charged when we confirm your billing information and product availability.

This may take up to 48 hours.

## Based on our estimates, you are NOT likely to receive your pre-order.

Your order submission number is #6608270918.

An email with this information has been sent to lorem@ipsum.com.

You will receive another email when your order has been processed.

More quantities of the <u>Basic edition (digital)</u> are still available!

You can place another order and we'll fulfill that one if your first choice is not available.

<u>Try pre-ordering the Basic edition (digital).</u>

Order submission number	·: 6608270918		
Star Wars: The Old Republic Collectors edition		Pre-order	\$XXX.YY \$X.YZ
		Subtotal Shipping Tax	\$X.YZ FREE \$A.BC
		Total now	\$X.YZ
		Billed at launch	\$XX.YY
Billed to:	Shipped to:		
John Smith 5421 West St. San Francisco, CA 94102 210-555-1212	John Smith 1457 East Ave. San Francisco, CA 941	104	





Thank you for submitting your information for a Star Wars: The Old Republic pre-order.

Your credit card has not been charged yet.

It will be charged when we confirm your billing information and product availability.

This may take up to 48 hours.

### Based on our estimates, you are NOT likely to receive your pre-order.

Your order submission number is #6608270918.

An email with this information has been sent to lorem@ipsum.com.

You will receive another email when your order has been processed.

More quantities of the <u>Basic edition (digital)</u> and <u>Basic edition (physical)</u> are still available! You can place another order and we'll fulfill that one if your first choice is not available.

Try pre-ordering the Basic edition (digital).

Try pre-ordering the Basic edition (physical).

Order submission number: 660	08270918		
lorem@ipsum.com			
Star Wars: The Old Republic			\$XXX.YY
Collectors edition		Pre-order	\$X.YZ
		Subtotal	\$X.YZ
		Shipping	FREE
		Tax	\$A.BC
		Total now	\$X.YZ
		Billed at launch	\$XX.YY
Billed to:	Shipped to:		
John Smith	John Smith		
5421 West St.	1457 East Ave.		
San Francisco, <i>CA</i> 94102 210-555-1212	San Francisco, CA 9410	4	

From: orders-eastore@ea.com

To: lorem@ipsum.com

Subject: Electronic Arts, Inc. - Pre-order information received (submission #6608270918)



Dear John Smith,

Thank you for submitting your information for a Star Wars: The Old Republic pre-order. Your credit card has not been charged yet. It will be charged when we confirm your billing information and product availability. This may take up to 48 hours.

Based on our estimates, you are NOT likely to receive your pre-order.

Your order submission number is #6608270918. You will receive another email when your order has been processed.

Star Wars: The Old Republic Collectors edition	Pre-order	\$XXX.YY \$X.YZ
	Subtotal	\$X.YZ
	Shipping	FREE
	Tax	\$A.BC
	Total now	\$X.YZ
	Billed at launch	\$XX.YY

Billed to: Shipped to:

John Smith
5421 West St.
John Smith
1457 East Ave.

San Francisco, CA 94102 San Francisco, CA 94104

210-555-1212

From: orders-eastore@ea.com
To: lorem@ipsum.com

Subject: Electronic Arts, Inc. - Pre-order confirmation (order #6608270918)



Dear John Smith,

Thank you for pre-ordering Star Wars: The Old Republic from Electronic Arts, Inc. on October 8, 2010. Your order has been successfully processed and your credit card has been charged.

Star Wars: The Old Republic
Collectors edition

Pre-order code: A12B3CDE456FGHIJ7890

You must visit <a href="http://www.swtor.com/preorder/code">http://www.swtor.com/preorder/code</a> to register your pre-order code.

Your order confirmation number is #6608270918.

Star Wars: The Old Republic Collectors edition	Pre-order	\$XXX.YY \$X.YZ
	Subtotal	\$X.YZ
	Shipping	FREE
	Tax	\$A.BC
	Total now	\$X.YZ
	Billed at launch	\$XX.YY

Billed to: Shipped to:

John SmithJohn Smith5421 West St.1457 East Ave.

San Francisco, CA 94102 San Francisco, CA 94104

210-555-1212

From: orders-eastore@ea.com

To: lorem@ipsum.com

Subject: Electronic Arts, Inc. - Pre-order problems (submission #6608270918)



Dear John Smith,

Thank you for pre-ordering Star Wars: The Old Republic from Electronic Arts, Inc. on October 8, 2010. Unfortunately, we had some problems processing your order. You have seven (7) days to correct these errors and complete your order.

Your billing zip code was incorrect.

Your shipping address is to a country we cannot ship to.

You must visit <a href="http://preorder.origin.com/corrections.html#mySKU">http://preorder.origin.com/corrections.html#mySKU</a>, select the same product (Collectors edition) and re-enter your EA account information, credit card information, billing information and shipping information correctly within seven (7) days to complete your order.

Your order submission number is #6608270918.

From: orders-eastore@ea.com

To: lorem@ipsum.com

Subject: Electronic Arts, Inc. - Pre-order terms of sale violation (submission #6608270918)



Dear John Smith,

We're sorry, but your pre-order for Star Wars: The Old Republic violated our terms of sale. Your order has been canceled. Your credit card will not be charged.

Your order submission number was #6608270918.

From: orders-eastore@ea.com

To: lorem@ipsum.com

Subject: Electronic Arts, Inc. - Pre-order cancellation (submission #6608270918)



Dear John Smith,

We're sorry, but your pre-order for Star Wars: The Old Republic could not be processed. Your order has been canceled. Your credit card will not be charged.

Your order submission number was #6608270918.



### About the Star Wars: The Old Republic pre-order

This page is only for customers who successfully pre-ordered, but had a problem with some of their billing information, and received an email asking them to correct that information.

If you didn't receive such an email but try to fill out this form anyway, we'll discard your attempted order.

Otherwise, please fill out this form for the exact same SKU and correct whatever we said was wrong in the email, and we'll try to process your order again within 48 hours.

If you have questions, please see our pre-order FAQ.

### Choose your edition

(i) See what's in each edition at SWTOR.COM









#### Game details

- Rating pending
- Platform: PC

#### Checkout help

- ► When will I get my
- How do I track my shipment?
- What's the difference between downloading and shipping a game?

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EA.COM email address:

### Billing information

EA.COM password:

Credit card	ClickandBuy	Bank draft					
				$\boxtimes$	$\boxtimes$	$\boxtimes$	$\boxtimes$
First name:			Card number:				
Last name:			cvv ①				
Address:			Expiration date	Mont	h j	Yeo	ır 🔻
Apt/suite: (optional)					Socket Lay	(SSI)	
Country:	Country	▼	techno		rotect the		of your
City:							
State/province:	State/province	•					
Zip/postal code:							

### Shipping address

 $\hfill \bigcirc$  Order a digital edition and there's no shipping necessary!

Use my billing information First name: Last name: Address: Apt/suite: Country ₩ State/province: State/province Zip/postal code: Phone number:

#### Checkout

Star Wars: The Old Republic	\$XX.YY		
Basic edition	Pre-order	\$X.YZ	
	Subtotal	\$X.YZ	
	Shipping	\$A.BC	
	Tax	\$A.BC	
	Total now	\$X.YZ	
`			
	Billed at launch	\$XX.YY	

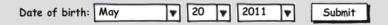
By purchasing from this site, you are providing your personal data to EA in the United States. Your data will be stored in the USA. EA is a member of the Safe Harbor, which provides for the adequate protection of personal data in accordance with the EU data personal data in accordance with the EU data personal data in adda may be used by other EA affiliates, but your data is always protected by our global Privacy Policy at

I agree to the terms of sale



## Star Wars: The Old Republic is an age-restricted product

You must be of legal age to pre-order Star Wars: The Old Republic.



If you have questions, please see our pre-order FAQ.

Terms of service | Privacy policy



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You must be of legal age to pre-order Star Wars: The Old Republic.

If you have questions, please see our pre-order FAQ.

Terms of service | Privacy policy



## Star Wars: The Old Republic is not available in your region

To maintain a high quality of service, only certain regions worldwide will be able to pre-order Star Wars: The Old Republic.

Sign up for the newsletters on <u>SWTOR.COM</u> to learn when the game will be available in your area.

If you have questions, please see our pre-order FAQ.

Terms of service | Privacy policy



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- We'll tell you we saved your information. This will reserve your place in line.
- (3) Then we'll start trying to process your pre-order in the order it was received. We'll email your EA account when we're done.

This means when you click "Place my order," we won't immediately know if you'll get a copy. Your billing method won't be charged until we do know, and that could take up to 48 hours. If you have questions, please see our <u>pre-order FAQ</u>.

Continue

If you have questions, please see our pre-order FAQ.

Terms of service | Privacy policy

From: orders-eastore@ea.com

To: lorem@ipsum.com

Subject: Electronic Arts, Inc. - Pre-order cancellation (submission #6608270918)



Dear John Smith,

We're sorry, but we will be unable to fulfill your pre-order for Star Wars: The Old Republic. Your order has been canceled. Your credit card will not be charged.

Your order submission number was #6608270918.



## This Star Wars: The Old Republic pre-order system is closed.

Please visit the full **EA.COM** store for more information about ordering Star Wars: The Old Republic.

If you have questions, please see our pre-order FAQ.

Terms of service | Privacy policy